

A photograph of a man and a young child, both smiling broadly. They are wearing matching light blue shirts with dark blue and white horizontal stripes on the sleeves. The man is on the left, and the child is on the right, leaning towards him. The background is a plain, light color.

BALLYCLARE DENTAL PRACTICE

SMILE

TAKE CARE  
OF YOUR **SMILE**

JOIN OUR MEMBERSHIP PLAN TODAY



**At Ballyclare Dental Practice we offer simple, flexible ways for you to pay for your dental care. For a small monthly payment we will provide you with a comprehensive maintenance, prevention and treatment programme which will include:**

- Tailored examination and hygiene appointments
- Dental x-rays as required
- Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme\*
- 20% discount on any dental treatment required including cosmetic dentistry (excludes Dental Implants and Orthodontics)

### **WHAT ARE THE BENEFITS TO YOU?**

Your dental health is crucial to your general well being and physical appearance. Using our Membership ensures that your general dental health is taken care of. We will contact you when you are due to attend your next appointment. Ensuring the following is taken care of:

- Regular dental and oral health checks
- Screening for oral cancer
- Optimum dental and gum health
- Early diagnosis of dental problems
- Less complex dental treatments and therefore less expensive maintenance costs

Please feel free to speak to your dentist or a member of staff for full details on the right plan for you.

**EVERY SMILE  
HAS A STORY**

## HOW DO I JOIN?

Joining is really simple. All you have to do is complete the direct debit mandate and registration form at reception. The monthly amount will be collected on, or just after, the 8th of the month. Direct Debit is simple, safe and a great way of budgeting for your essential dental needs and of course you are covered by the direct debit guarantee.

## WHAT HAPPENS NEXT?

Our dental plan is administered by Practice Plan. When you become a member, our welcome team will provide you with a copy of the Worldwide Dental Emergency Assistance Scheme Handbook, a copy of Practice Plan's Privacy Policy and a copy of your plan registration agreement. You should then receive notification from Practice Plan detailing your registration number & when the first payment will be collected followed by subsequent payments.

## HOW WILL I RECOGNISE THE PAYMENT ON MY BANK STATEMENT?

Your monthly repayment will be shown as Practice Plan. Our dental practice name will not appear on your statement as we have contracted Practice Plan to administer our membership plan.

## WHO DO I NOTIFY IF MY BANK DETAILS CHANGE?

You should contact Practice Plan who will liaise with you regarding your change in details. Contact details will be provided to you when you receive confirmation of your direct debit payment amounts etc.

## WHAT HAPPENS IF MY CIRCUMSTANCES CHANGE?

You can give notice to end your contract at one calendar month's notice simply by contacting the practice & Practice Plan.

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\* The Worldwide Dental Emergency Assistance Scheme is a scheme established to offer support and assistance to dental plan patients who request treatment following a dental trauma and/or dental emergency or oral cancer. The Scheme responds to requests for assistance on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, it has no obligation to provide any benefit unless it first decides (in its sole and absolute discretion) that it should provide a benefit. There are some circumstances in which the Scheme is not designed to help and these are explained in more detail in the Scheme Handbook. Each request will be looked at individually to assess the request for benefit. Certain restrictions and limitations may apply in the event that the request is accepted and it is possible that the Scheme will decide to provide no benefit.

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